

CASE STUDY

Star Radiology Transforms Operations with Z-Suite by ZettaHealth Solutions

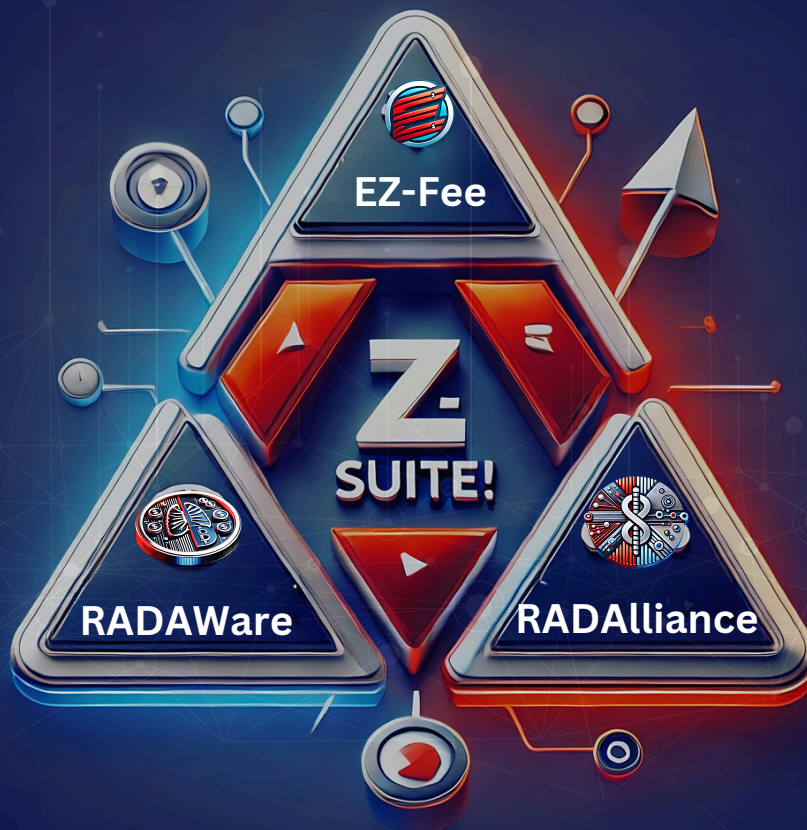
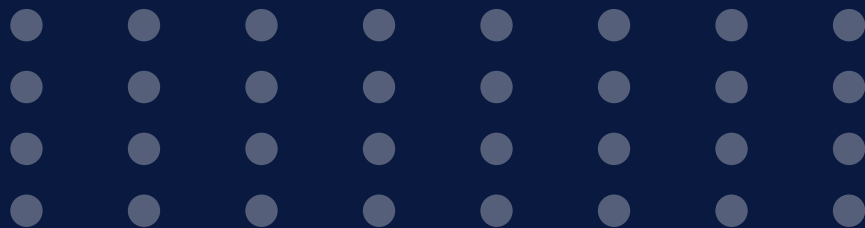


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THE CUSTOMER

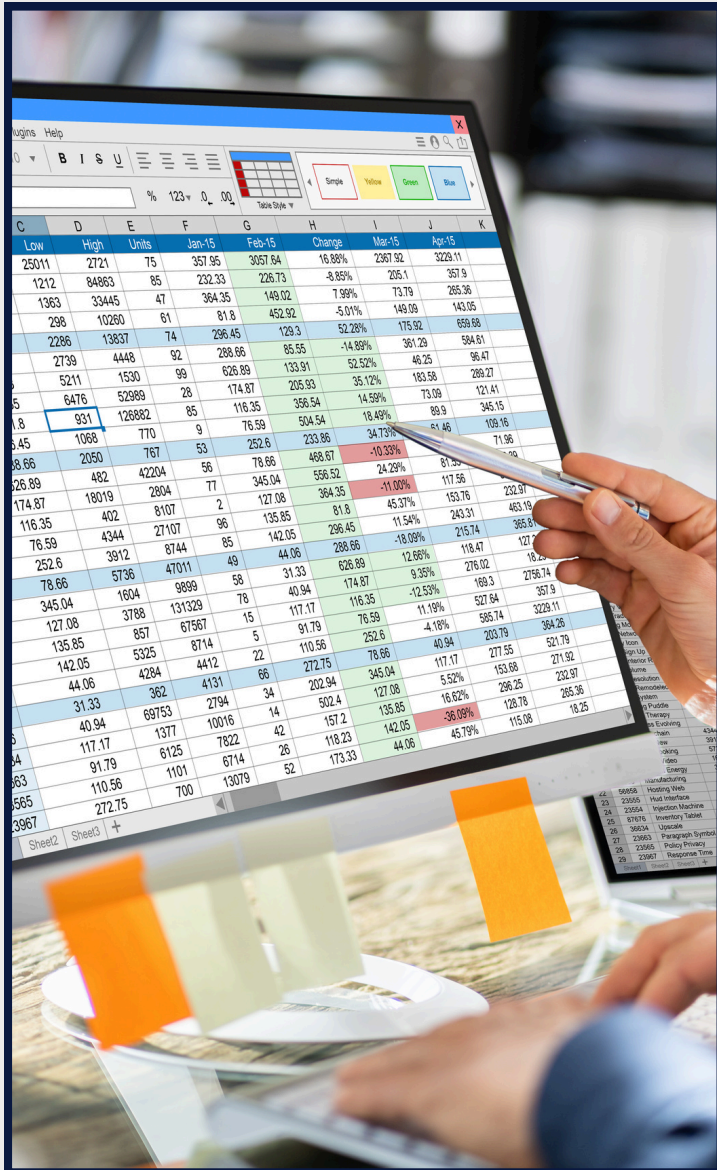
Star Teleradiology is a U.S.-based provider of 24/7 radiology reading services, delivering high-quality subspecialty reports across MRI, CT, ultrasound, and X-ray. Their board-certified, fellowship-trained radiologists support various fields, including musculoskeletal, neuroradiology, pediatrics, and nuclear imaging.

BACKGROUND

In December 2023, Star Radiology, a Tampa Florida based advanced radiology reading group reached out to ZettaHealth Solutions to help them achieve their aggressive growth plans.

They explained how they faced mounting operational inefficiencies in managing billing and relationship with Imaging Center Partners, and Contracted Radiologists - which potentially hindered their growth plans.

Previously relying on a fully manual process of exporting an Excel spreadsheet from PACS every month, their billing process required 1+ weeks and multiple FTE's to calculate monthly case volumes to be able to generate invoices for Imaging Centers, and Reading Radiologists.



THE PROBLEM

Manual Processes



Denials



Delayed Cash Flow



Inconsistency



Lack of Transparency



Descision Support



THE SOLUTION

Star Radiology Transforms Operations with Z-Suite: EZ-Fee, RADAware, and RADAlliance

THE Z-SUITE TRIFECTA

- **EZ-Fee:** Our ***Fee-for-Service*** billing engine that automates and accelerates invoicing, reducing the end-of-month processing to mere hours, with invoices now sent the same day.
- **RADAware:** A real-time productivity portal for Radiologists - enabling instant access to fee tracking, bonus campaigns, reporting, historical data - past invoices, contract management, and Radiologists credentialing status with Imaging Centers.
- **RADAlliance:** A relationship management platform providing Imaging Centers with real-time fee visibility and interaction with Reading Group Management for high-quality relations. Ensures - timely communications and preemptive data correction capability, access to past invoices, contract management, and credentialing status of reading Radiologists.



THE RESULTS

**Transforming Efficiency and Accuracy
Ready for Rapid Expansion!**



**Enhanced
Cash Flow**



**Eliminated
Errors**



**Provided
Transparency**

**Seamless
Interop**

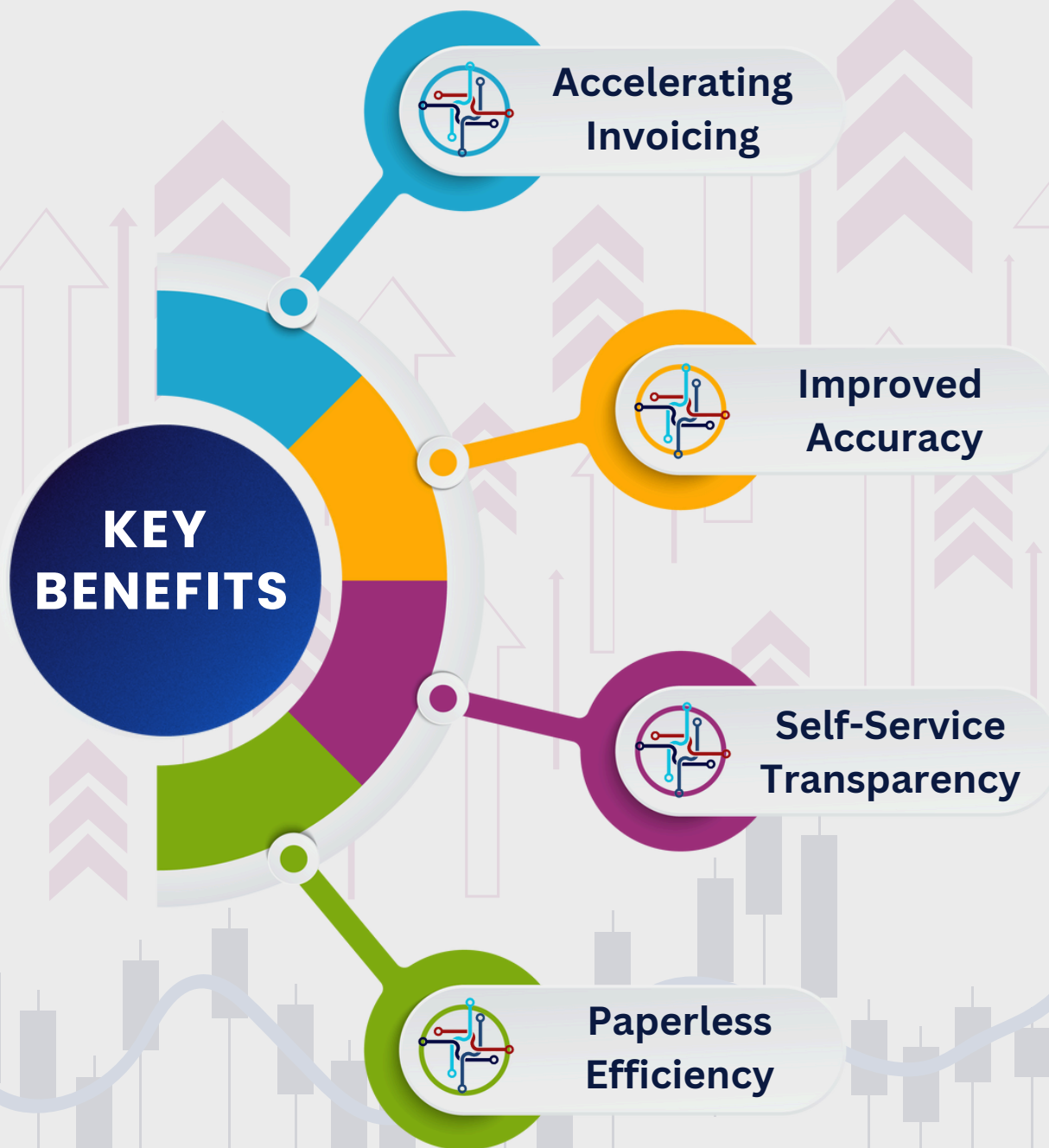
**Decision
Support**

**Digitized
Workflows**



WHY Z-SUITE?

Star Radiology's adoption of Z-Suite highlights its effectiveness as a specialized solution tailored for optimizing Radiology Reading Groups.






ZETTA

HEALTH SOLUTIONS



CONTACT

 (877) 380-6499

 SALES@ZETTAHEALTH.CO

 WWW.ZETTAHEALTH.CO